



Burrington Community Hub Impact Report

September 2024 to August 2025

264
Young People Supported

Over 27
New Partnerships

An incredible year for the Burrington Community Hub

The support we've received from everyone has been truly overwhelming, and reinforces just how much people want to come together to strengthen our community.

I've had the privilege of sharing conversations and coffee with many wonderful people in Honicknowle—individuals who are doing great things, uplifting those around them, and creating a culture of support and shared experiences. The Hub has quickly become a warm, welcoming space where connections are made, and ideas are brought to life.

I'm excited to share some of the highlights from our opening year and the impact that we have already made together.

This year we focused on four main priorities:

- Fostering Social Connections and Reducing Isolation
- Addressing Food Poverty within the community
- Supporting Mental Health and Well-being
- Establishing a Strong Presence within the Community

Rachel Earley
Community Engagement lead

— Contact

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— Follow us

Follow us on social media for updates on events, support groups and more.

  @burringtoncommunityhub

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Our Aims & Values

— Our Vision

The Burrington Community Hub will be a welcoming and open space that builds upon the school's strengths and actively collaborates with the broader community.

— Our Mission

To create meaningful experiences and opportunities that enable the entire community to thrive and flourish.

— Our Values



Love
Kindness and compassion at all times.



Legacy
Build something greater than ourselves.



Bravery
Dare to be better.

Our Impact So Far...



3,000+
Teas & Coffees
Shared



3,224
Total Participants
Engaged



525
Meals
Served



333
Community Space
Hours Offered



264
Young People
Reached & Supported



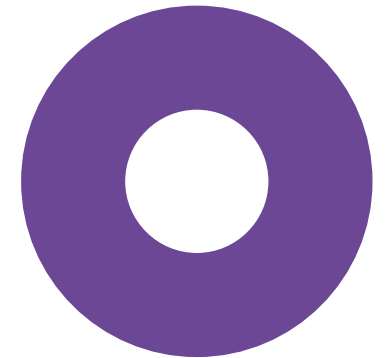
27
New Partnerships
Formed

Theory of Change

A theory of change outlines how and why we believe change will happen in our community, guiding our decisions and keeping us focused on actions that lead to meaningful impact.

Our theory of change is grounded in the belief that by building on the strong foundation of communal leadership that already exists within our community, we can create meaningful spaces for deep listening, shared learning, and collective action. We are

guided by this every day, inspired by the incredible people around us. We believe that when people come together, their combined strength, insight, and passion can drive lasting, positive change for everyone.



Fostering Social Connections & Reducing Isolation

Our aim is to create welcoming spaces and programs that bring people together, build connections and offer support, especially for those who may feel isolated.

Through over 200 sessions and with more than 3,000 participants, we've focused on activities that strengthen our community, from arts and crafts to support sessions for parents. We're especially proud

of our parent groups and toddler sessions, where people not only take part in activities but also support one another and form lasting friendships.

200
Sessions

3,224
Participants



Supporting Mental Health & Well-being

We are committed to supporting mental health and well-being by offering accessible resources and fostering an inclusive community.

We have organised 3 re-occurring support groups for parents, providing safe spaces for open dialogue and shared experiences. These groups empower parents with strategies to support their families' mental health. Partnering with 10 external support services, we ensure access to specialist resources — from counselling and workshops to crisis support. Additionally, we offer one-to-one meetings with parents at our hub,

delivering personalised support from our staff. Mental well-being is at the heart of all our activities. We recognise the link between mental health and school attendance, understanding that non-attendance can be a sign of wider issues. Our holistic approach supports children and families by addressing underlying challenges, ensuring they feel heard, supported, and empowered to re-engage with education.



Addressing Food Poverty

We're empowering young people through hands-on cooking programs that not only provide access to nutritious food but also build practical skills and confidence.

We have hosted more than 30 different cooking sessions with 168 participants and at least 302 meals shared. We are helping young people feel comfortable accessing food support while promoting a positive, open culture around food security. In these sessions we reuse food from

Fareshare, in order to reduce waste and support sustainability.

We are also excited to be launching our first community food co-op in September, which will build on this work by offering affordable food and continuing our commitment to reducing food waste.

Over 30
Cooking Sessions

Over 302
Meals Shared

138,129
Social Media Views

Over 200
New Followers

Presence Within The Community

Over the past year, we focused on establishing a strong presence within the community by actively promoting the hub and building meaningful relationships.

We ensured the name of the hub was consistently visible through various channels, including interviews with BBC Devon and Community Matters, which helped raise our profile across the city. Our team pro actively engaged with local stakeholders, meeting as many as possible to understand community needs and build trust. We also initiated and developed

partnership meetings with over 30 key organisations, fostering collaboration and shared goals. Throughout the year, we remained committed to going out into the community, having open conversations, and connecting with residents to ensure the hub is seen as a vital, accessible, and trusted resource.

What Our Parents Are Saying

“

I look forward to my Monday mornings at the hub!

Why Did You Join, and How Has It Helped?

— Parent 1:

As I have a daughter who is autistic and my other daughter who is on the ADHD pathway, I felt this was a good way to connect with other parents within the community. I also liked how it wasn't just open to All Saints parents, but open to any SEN parents/carers locally.

— Parent 2:

My friends wanted to come along so I came too. It has really helped by giving us a way to off load all our issues and gain information on issues relating to our SEND children.

What Do You Find Most Valuable About the Sessions?

— Parent 1:

The group gives us a safe, non-judgemental space where we can share our frustrations, our experiences and our wins with people who truly 'get it'.

— Parent 2:

Rachel's willingness to help solve any issues that we may have in our family whether they are related to school or not.

Has the Group Made a Difference in Supporting Your Child?

— Parent 1:

Being a parent to children with disabilities can be extremely lonely. It can often feel overwhelming and we are often subjected to battling and fighting for what our children deserve, in order for them to thrive in their lives.

— Parent 2:

Yes, thanks to Rachel's help we've met with my daughter's head of year, SENDCO and other support staff. We now know who to email regarding issues within school.

Do You Feel More Supported or Connected Now?

— Parent 1:

I've certainly felt supported since joining the group. Rachel is so laid back and really listens to us. She has offered us so much support and does her best to get any issues resolved that we may have.

“

The non-judgemental support you get is amazing



Our Learning So Far...

Over the past year, we've learned a great deal and remain committed to reflecting on our work to ensure we are genuinely empowering our community.

Engagement has, at times, been a challenge. We've noticed that sessions with a clear purpose, particularly those focused on arts and crafts, tend to be the most well-attended.

However, our support sessions for parents, especially those involving external services, have seen lower turnout, often attended only by parents directly referred by the school. Many participants in other support or toddler sessions have either connected with the Community Lead at school events or have been encouraged to come along by a friend.

We've also observed that there's already a lot of fantastic work happening in Honicknowle and the surrounding areas, which is great to see. We're mindful of not duplicating efforts, so we've made a conscious effort to engage with local stakeholders and share information about what's happening. That said, with so many services and activities running across the city, it can be difficult to get a clear picture of what's happening, where, and when, unless you're actively searching for something specific. This challenge extends to the Hub as well.

What we've learned is that while people do value having a space to talk and offload, they also want opportunities for enrichment and meaningful activities.

It's clear there are incredible people in Honicknowle, and we're already seeing this in action, whether it's stepping up to support toddler sessions, organising litter picks, or engaging with the local MP to advocate for change.

At this stage in our journey, the Hub is established, running sessions,

and offering services. Now, we need to thoughtfully explore what true engagement looks like, how we connect with our community in deeper, more impactful ways.



Our Future Goals & Aspirations

Another key learning this year has been the power of language. After thoughtful conversations with our steering group, we're intentionally shifting toward more asset-based language in the year ahead.

We deeply believe in the strengths of Honicknowle, it's a place full of energy, talent, and heart. Our focus is on celebrating what's already strong, sharing the positive stories that often go unheard, and

building on the incredible work already taking place in the community. Our refreshed priorities for the coming year are shaped by a commitment to focus on what's strong, not what's wrong.



— Strengthen Social Connections

We will create inclusive spaces where people can come together to share, connect, and support each other — building a stronger sense of community and belonging.

— Grow Food Confidence

Through cooking sessions, food education, and shared meals, we will help families and young people build confidence, reduce waste, and re-imagine food support with dignity and care.

— Support Mental Health

We will make mental well-being part of everyday life — offering creative, safe spaces where people can build resilience, speak openly, and support one another emotionally.

— Deepen Our Local Role

As a trusted community hub, we will work alongside residents and partners to grow something rooted in local voices — a shared space for connection, action, and collective impact.

Our Burrington Steering Group



Yvonne Rowe

Grandparent | Local Resident | All Saints Academy

As a grandparent, resident, and staff member, Yvonne's connection to the community is truly multifaceted. Her perspective and dedication make her an invaluable advocate for families and residents.



Sarah Newberry

Youth, Family & Fundraising Manager | YMCA

Sarah brings a creative and energetic approach to engaging young people and their families. Her expertise in fundraising and programme development is key to providing opportunities and resources for all.



Natalie Harrison

Honicknowle West Park Community Builder

Natalie's work centres on strengthening connections across Honicknowle and West Park. Her passion for building resilient communities inspires collaboration and a shared vision for a brighter future.



Sally Walker

Time Bank South West

Sally brings a unique perspective on skill-sharing and collaboration. Through her leadership in Time Bank South West, she helps create networks of mutual support that enrich the lives of everyone involved.



Emmeline Kwan

Young Person's Community Builder

Emmeline works tirelessly to empower young people to take an active role in shaping their community. Her focus on youth engagement ensures that the next generation is involved in decision-making and community initiatives.



Laura Hacker

Parent | The Advocacy People | Local Resident

Laura combines her lived experience as a parent and local resident with her advocacy skills to represent the needs of families and ensure all voices are heard in shaping our community's future.



Rachel Earley

Community & Engagement Lead | All Saints Academy

As the Community and Engagement Lead, Rachel brings her expertise in fostering relationships to help build a stronger and more united neighbourhood.



Abi Carlton

Education Manager | Senior Leadership Team | All Saints Academy

Abi plays a key role as both the Education Manager and a member of the Senior Leadership Team at All Saints. Her leadership and expertise in education ensure that the voices of students, staff and families are at the heart of all decision-making.



Councillor Kate Taylor

Local Councillor | Resident

As our local councillor, Kate plays a vital role in our steering group, helping to ensure we remain a space that truly serves the community. With a deep understanding of local needs and policies, Kate provides valuable insights, advocacy, and support, helping us access resources and strengthen our impact.

What's On At The Hub

We offer a variety of activities for community members, organised by Rachel, our dedicated Community Lead. See some of our weekly events below.

Navigating Needs | Parent Support Group | Monday | 9am - 11am

Arts & Crafts | First Tuesday of the Month | 10am - 12pm

Legacy Project | Second Tuesday of the Month | 10am - 12pm

Improving Lives Plymouth | Last Tuesday of the Month | 9am - 12pm

Citizens Advice | Monthly Wednesday Drop In | 9:30am - 4pm

Toddler Session | Friday | 1:30pm - 3pm

Monthly Litter Picks | Times & Dates TBC

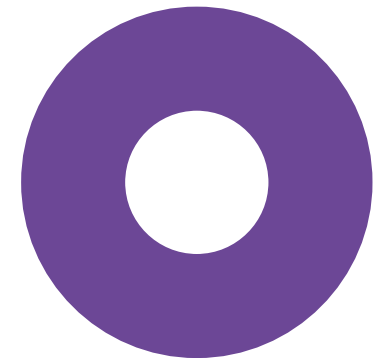


How We Are Funded

We've been incredibly fortunate in our first few months to receive sponsorship from Plymouth City Bus and grants from Active Devon and the Gibbons Trust, along with support from the Ted Wragg Trust, whose mission is to strengthen communities.

Looking ahead, we need to consider the Hub's long-term sustainability and how we can continue to fund it—likely through a mix of funding, philanthropy, and government grants. We're eager to collaborate

with like-minded organisations to help the Hub grow and thrive. We're actively seeking new opportunities and partnerships to support this vision.



Our Burrington Partnerships



